

08-20-2020 - Video47 Fix for Chrome version 84 and higher

When starting Video47 you get an error about cookies or the screen appears blank you need to make an adjustment to Chrome. (See Figure 1.)

Step 1: In the spot where you normally type web addresses, type this: **chrome://flags**

Step 2: Next, in the Search Flags box type in "SameSite".

Step 3: Your results will include "SameSite by default cookies."

Step 4: You will need to set this to "Disabled"

Step 5: Finally, click the "Relaunch" button at the bottom.

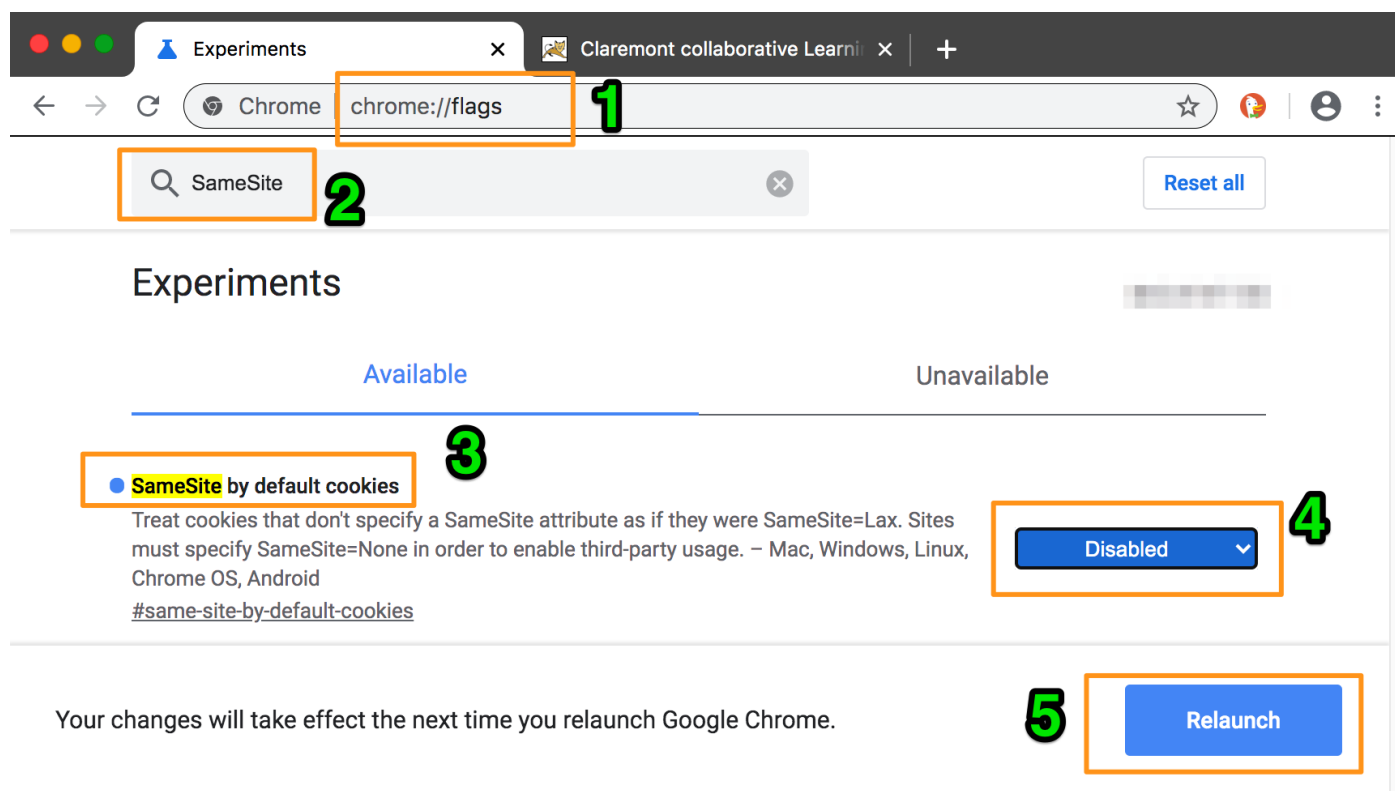



Figure 1.

If you need to update Chrome do this:

1. On your computer, open Chrome.
2. At the top right, click More 
3. Click Help

About Google Chrome.

The current version number is the series of numbers beneath the "Google Chrome" heading. Chrome will check for updates when you're on this page.

To apply any available updates, click Relaunch.

Please Note: Video47 will receive an update within the week. That will automate this task for users.

This Chrome solution as well as other browser solutions are available at: <https://video47.pomona.edu/help/>