



How to clear browser cache on a variety of web browsers

What this document will show you...

This document will show the steps to take to clear the web browsers cache. Please note that web browsers change often and that the steps below could change at any time.

Microsoft Edge

1. Open Microsoft Edge.
2. Select the Settings and More menu (the three ellipses, upper right-hand corner).
3. Select Settings.
4. Select the Privacy & Security tab in the left pane of the Settings menu.
5. Select the Choose What to Clear button in the Clear Browsing Data section.
6. Select the checkboxes of the types of data you want to clear from the cache.

Firefox

1. Click the menu button (three horizontal bars on the upper right-hand corner) and select Options (Windows) or Preferences (Mac).
2. Select the Privacy & Security panel.
3. In the Cookies and Site Data section, click Clear Data... .
4. Select the checkmark in front of Cookies and Site Data and Cached Web Content
5. Click on the Clear button.

Chrome

1. On your computer, open Chrome.
2. At the top right, click More .
3. Click More tools. Clear browsing data.
4. At the top, choose a time range. To delete everything, select All time.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click Clear data.

Safari

1. Click on the Safari menu and select Preferences.
2. Click the Advanced tab. Select the Show Develop menu in menu bar checkbox and close the Preferences window.
3. Select the Develop drop-down menu. Click Empty Cache.
4. Note: You may want to also clear your browser history by choosing Clear History... from the Safari menu.