

How to set a Box file to not be downloaded.

What this document covers...

This document will show you how share a file in box so that the file cannot be downloaded but can still be viewed. This solution is often used with videos, but it can apply to any file.

We assume that you have a Pomona Box account and an active internet connection.

Step 1:

Upload a file and click the share button.

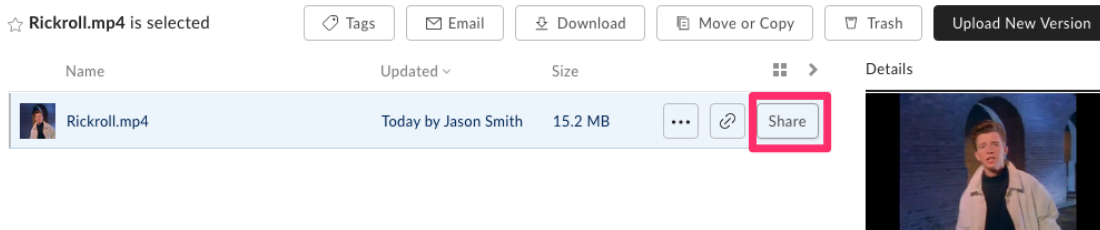


Figure 1.

Step 2:

When the share button is clicked a flyout box will appear, flip the share link switch to the right.

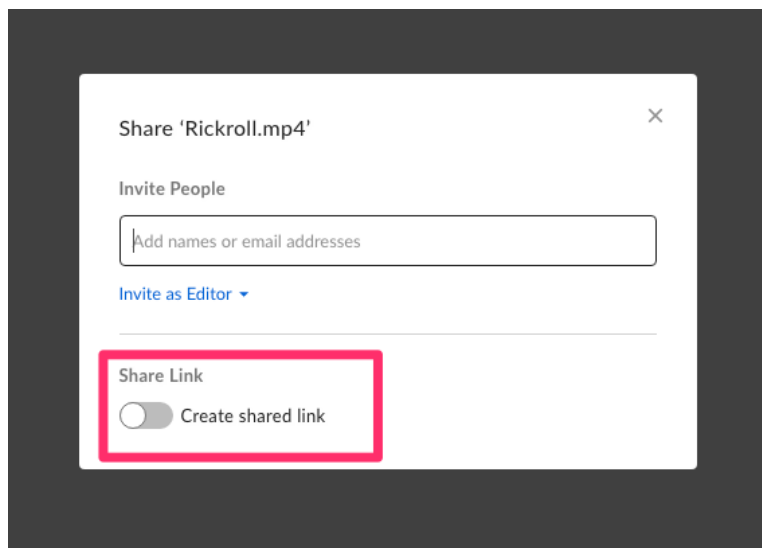


Figure 2.

Step 3:

When the switch is flipped to the right a share link will be created then click the “can view and download” text.

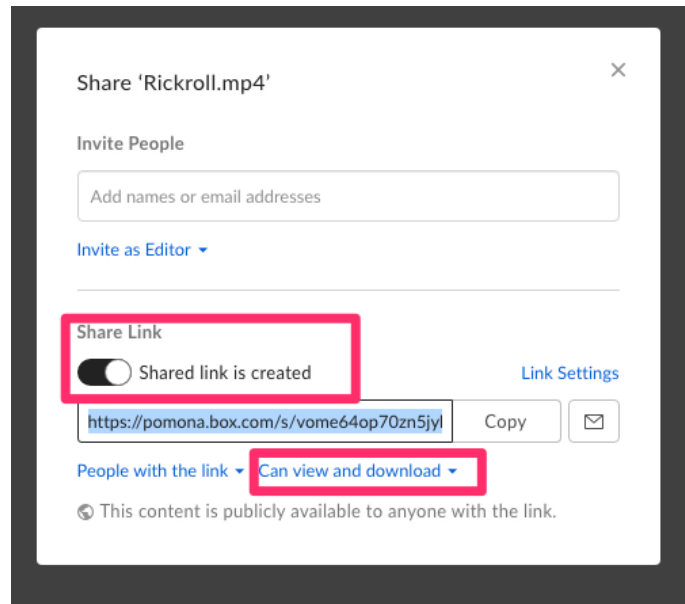


Figure 3.

Step 4:

A pop-down will appear, then select the “Can view only” option. Then hit the “X” in the upper right corner. When you click the “X” the setting will be saved. At any time, you can “Copy” the shared link to cut and paste, into and email or other application. Make sure that the “People with the link” option remains the same.

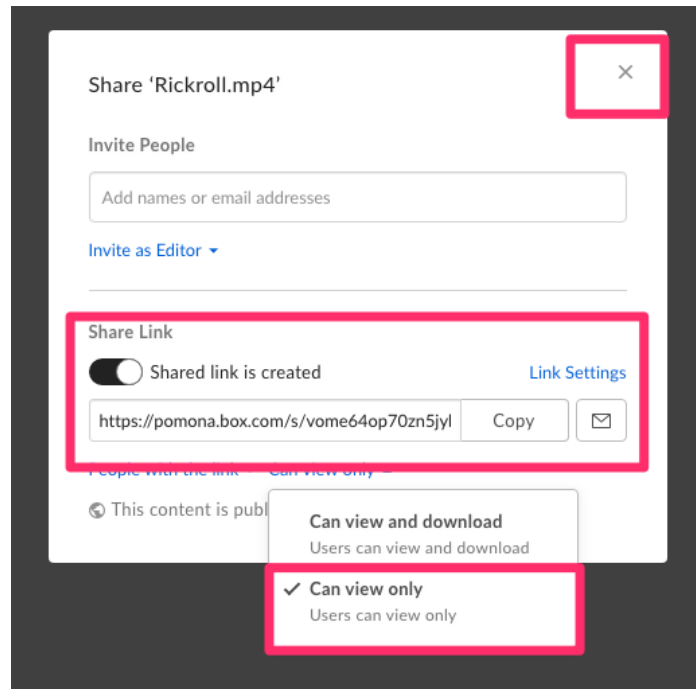


Figure 4.

Step 5:

Now when you share the link to the file (a video in this case) it will not be presented with a download link (see Figure 5) You can test this by going to the link with a clean non logged in browser. See Figure 6 for what the video might look like if the video was not set to No Download.

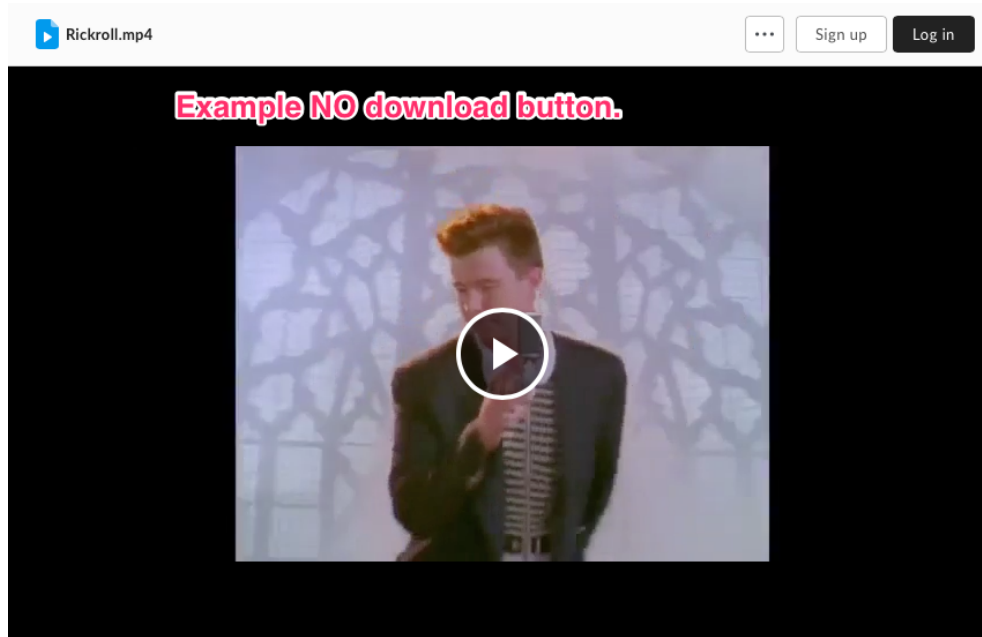


Figure 5.

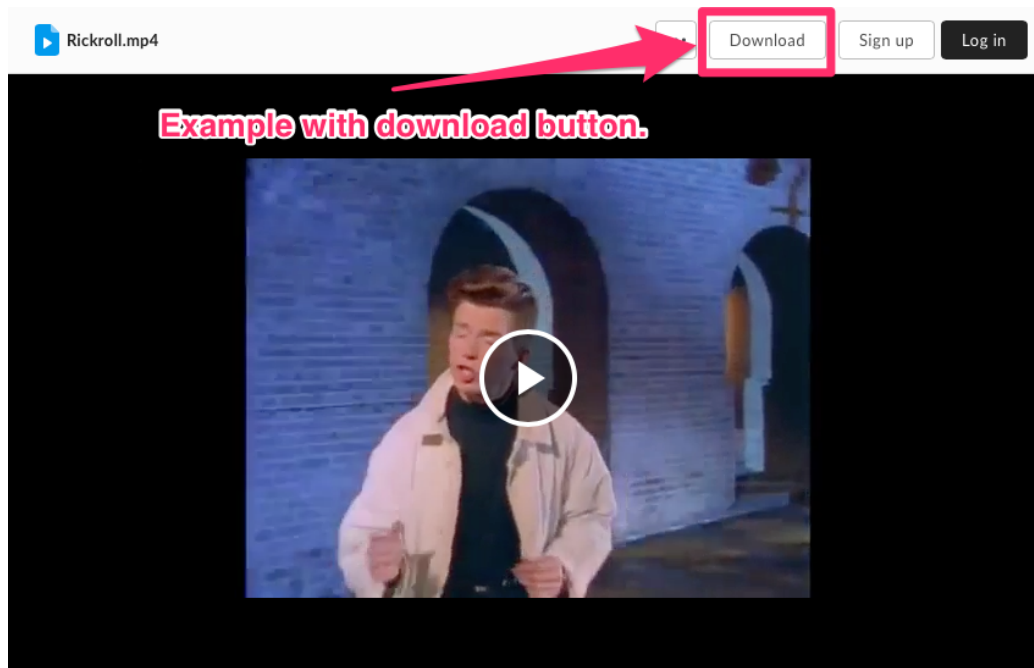


Figure 6.